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♦ INTELLECTUAL PROPERTY AND TECHNOLOGY LAW ♦

FAX

To: USPTO
Commissioner for Patents

From: Holly L. Rudnick (Reg. No. 43,065)

Fax: (571) 273-8300

Pages: 7 Pages (including cover sheet)

Phone:

Date: May 7, 2007

Re: Response to Official Action; Amendment dated May 7, 2007
Serial No.: 10/721,558 (Attorney Docket No. 139164)
Applicant: Timucin Ozugur
Examiner: Tonya S. Joseph
Title: Web Based CRM Service Using On-Line Presence Information
Filing Date: November 25, 2003

Certificate of Transmission under 37 CFR 1.8

I hereby certify that the following are being facsimile transmitted to the
United States Patent and Trademark Office at 571-273-8300 on
May 7, 2007.

By: 
Holly L. Rudnick

Following herewith:

1. Response to Official Action Under 37 C.F.R. § 1.111 dated 05/07/2007 – 7 pgs.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	Ozugur, et al.	Docket:	139164
Serial No.:	10/721,558	Art Unit:	3628
Filed:	November 25, 2003	Examiner:	Tonya S. Joseph
Title:	Web Based CRM Service Using On-Line Presence Information		

AMENDMENT

M/S Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

In response to the Office Action ("Office Action") dated February 6, 2007, please enter the following amendment: